



Customer Repair/Credit Return Authority Form

Repair Warranty: Yes No

Credit Hazard Systems:

GRA

Dear Valued Customer,

Hazard Systems requires this form to be sent back with all goods that require repair work or are being returned for credit. A GRA Number will be needed for each repair or credit.

A new GRA Number is needed for each repair/credit, contact Hazard Systems Customer Service on 1800 815 000 or email customerservice@hazard.com.au. Please have all information including the invoice number and delivery docket details. (Hazard Systems Pty Ltd., 25 York Street, Launceston Tasmania 7250)

Contact Company:

Contact Name:

Fax Number:

Email:

Hazard Part Numbers	Quantity	Reason for Repair/Credit

Conditions of Repair/Credit:

1. Products must be returned with the supplied GRA form attached to or enclosed in the packaging. Products returned without a valid GRA form will be returned to the customer.
2. The Company may at its discretion accept the return of products listed in the current published price lists for credit with the payment of a restocking fee of 15% of the original net invoiced value or \$50 net, whichever is the greater, provided the goods:-
 - i. Are returned within 7 days of delivery, free to the Company's warehouse.
 - ii. Are accompanied by a delivery docket stating the Company's original invoice number - and a reason for return.
 - iii. Are returned in an unsoiled, undamaged and resaleable condition, in their original packing. Goods will not be accepted for return after 7 days from date of delivery unless by prior arrangement.

Office use only

Date Returned:	Inspected By:	Stores Approved	
SO Date:	SO Issued By:	GRA#	